

Times Square Gift Card Terms & Conditions
(for Times Square Private Label Gift Cards with card numbers starting with
#62925101)

Times Square Gift Card (“Times Square Gift Card”) is issued and operated by 33 Financial Services Limited (“33 Finance”) which is a Stored Value Facility with Hong Kong Monetary Authority financial regulations. By accepting, purchasing or using the Times Square Gift Card issued by 33 Finance, you agree to be bound by these Terms and Conditions. “You”, “your” and “cardholder” refer to the person who has purchased and / or is using the Times Square Gift Card. These Terms and Conditions are administered by 33 Finance. In case of dispute, 33 Finance reserves the right of final decision on all matters, at any time without prior notice. Times Square Limited is 33 Finance’s co-branding partner for the Times Square Gift Card.

The Times Square Gift Card

1. Times Square Gift Card is an anonymous and non-reloadable gift card with a pre-determined values of not exceeding HKD8,000. Only electronic payment (including Visa, Mastercard, UnionPay credit card, AlipayHK, FPS, PayMe and WeChatPay HK, excluding EPS, Octopus, and AMEX) will be accepted for the purchase of the Times Square Gift Card. Where any individual seeks to purchase Gift Cards with an aggregate value of HK\$25,000 or above at any one time, or where the purchaser is a corporate entity irrespective of the order amount, enhanced due-diligence procedures shall be conducted prior to acceptance of the order.
2. Any amounts paid by you for the Card value, together with any balance standing to the credit of the Card (including any amounts the subject of pending transactions), shall not accrue interest. For the avoidance of doubt, such amounts do not constitute “protected deposits” within the meaning of the Deposit Protection Scheme Ordinance (Cap. 581, Laws of Hong Kong) and are not covered by the Deposit Protection Scheme in Hong Kong.
3. The Times Square Gift Card can only be used for payment for goods and services at outlets of Times Square (“merchants”) accepting UnionPay Card, subject to the merchants’ final decision and judgement. The Times Square Gift Card does not support making guarantee of payment at merchants. The Times Square Gift Card is Times Square’s Private Label Gift Card, its transaction is not the same as the standard UnionPay transaction. For any enquires on Times Square Gift Card transaction, please call Times Square Gift Card Customer Service Hotline.
4. Each time you use Times Square Gift Card for any payment, the amount of each purchase with applicable fees and charges will be immediately deducted from the card.
5. The fees and charges listed in the Times Square Gift Card Fees and Charges Table published on our website www.33finance.com are applicable to the Times Square Gift Card. You agree that we can directly debit the applicable fees and charges from your Times Square Gift Card. The most updated applicable fees and charges as stated in the Times Square Gift Card Fees and Charges Table on our website www.33finance.com should be binding on the Times Square Gift Card cardholder if the cardholder continues to use or retain the Times Square Gift Card. Any such fees and charges may be varied subject to 33 Finance’s notice for a period of not less than 30 days.

Making a payment with the Times Square Gift Card

6. A Personal Identification Number (“PIN”) is imprinted and covered by a silver scratch panel at the back of the Times Square Gift Card. Cardholders must use this PIN to enter the 33 Finance Prepaid Card platform by calling the 33Finance Customer Service Hotline (3900 9833 / 3900 9888, from Mondays–

Fridays, 9:00am–6:00pm), logging into 33 Finance’s mobile app (33 eWallet) or visiting 33 Finance’s website (www.33finance.com). It is highly recommended that the PIN is changed by cardholder upon card activation and updated from time to time for security purposes.

7. At the time of payment, the cardholder must present the original Times Square Gift Card and enter the relevant valid 6-digit PIN.
8. Once the available balance in the Times Square Gift Card has been fully spent and becomes zero, the relevant Times Square Gift Card is no longer valid. It is suggested that the cardholder destroys the card in a secured manner (e.g. cutting the card into halves) before disposal.

Available Balance Enquiry

9. No card statement will be issued for Times Square Gift Card, but cardholders may apply for a detailed transaction record by calling the 33 Finance Gift Card Customer Service Hotline. A Detailed Transaction Record Fee applies which will be deducted from the relevant Times Square Gift Card immediately. For Times Square Gift Card with balance below the applicable Detailed Transaction Fee, no detailed transaction record will be proceeded. Please refer to the Times Square Gift Card Fees and Charges Table set out in these Terms and Conditions or published on 33 Finance’s website (www.33finance.com).
10. Cardholders may check their card balance and transaction history free of charge by calling Times Square Gift Card Customer Service Hotline (3900 9833 / 3900 9888), logging into 33 Finance’s mobile app (33 eWallet) or visiting 33 Finance’s website at www.33finance.com. It is the cardholder’s responsibility to notify 33 Finance of any error, omission and / or unauthorized transaction within 45 days of the transaction date. If no report has been made within 45 days of the transaction date, the transaction will be considered valid. It is recommended that cardholders check their own transaction records frequently.

Loss and Theft of Times Square Gift Card

11. The Times Square Gift Card will not be replaced or have the remaining balance refunded if it is lost or stolen.

PIN and Card Replacement

12. The PIN will not be re-issued and cannot be reset after the relevant Times Square Gift Card has been activated. In the event that the PIN is forgotten or irretrievable, the cardholder must apply for a replacement card. A Card Replacement Handling Fee will be applicable. Please see the Times Square Gift Card Fees and Charges Table set out in these Terms and Conditions or published on 33 Finance’s website (www.33finance.com).
13. Times Square Gift Card will be re-issued free of charge only in the event of card malfunction which is not caused by the cardholder and the defective card is returned to 33 Finance’s office (Address: Suite 710, 7th Floor, Ocean Centre, 5 Canton Road, Tsim Sha Tsui, Kowloon, Hong Kong) in person on or before the card expiry date for cancellation.
14. If the Times Square Gift Card is damaged due to misuse, a replacement card may be issued upon request provided that the Times Square Gift Card is returned to 33 Finance’s office (Address: Suite 710, 7th Floor, Ocean Centre, 5 Canton Road, Tsim Sha Tsui, Kowloon, Hong Kong) in person on or before the card expiry date for cancellation. Card Replacement Handling Fee will be deducted from the balance of the Times Square Gift Card. Please refer to the Times Square Gift Card Fees and Charges Table set out in these Terms and Conditions or published on 33 Finance’s website

(www.33finance.com).

15. The balance of the replacement card, if issued, will be the same as the amount of the balance of the replaced Times Square Gift Card in accordance with 33 Finance's records, including deductions of all applicable fees and charges.
16. 33 Finance reserves the right to decline the issuance of a replacement card at any time at its discretion without prior notice.

Card Expiration

17. The Times Square Gift Card is valid for 12 months from the date the card is issued. The expiry date is stated on the back of each Times Square Gift Card as VALID THRU "MONTH / YEAR". Once the Times Square Gift Card has expired, an Expired Card Management Fee will be charged and deducted from the remaining balance of the Times Square Gift Card on a monthly basis until the card balance becomes zero. Cardholders may request to retrieve any remaining balance (in Hong Kong Dollars) after the card expiration date, as stated in Clause 21. A Card Redemption Fee is applicable as outlined on the Times Square Gift Card Fees and Charges Table set out in these Terms and Conditions or published on 33 Finance's website at www.33finance.com.
18. 33 Finance and Times Square Limited do not guarantee and are not responsible for any refund/exchange services from Participating Merchants. For details, please contact the Participating Merchants directly in advance. Refunds/exchanges are provided by the Participating Merchants, which are solely responsible for any enquiry, claim, complaint, liability, and obligation whatsoever relating to the services provided. All the related services must be completed within the relevant Times Square Gift Card validity period.

Exclusion of Liability

19. 33 Finance and Times Square Limited will not be responsible or liable for any refusal by any Participating Merchants in accepting the Times Square Gift Card for the payment of any goods or services purchased. Any dispute relating to any transactions shall be settled directly between the cardholder and the Participating Merchant. 33 Finance and Times Square Limited will not be liable for any losses or damages that the cardholder or any third party may suffer in connection with or arising from the Times Square Gift Card.

Termination / Redemption

20. 33 Finance reserves the right to terminate the use of the Times Square Gift Card and / or any services offered or to reject any transaction at any time without giving any prior notice or reason. 33 Finance shall not be liable for any losses or damages of whatever nature which you may suffer whether directly or indirectly as a result of such termination or disapproval. Upon termination, the Times Square Gift Card is to be surrendered to 33 Finance's office on demand.
21. Cardholders are highly recommended to spend the remaining balance in the Times Square Gift Card before the card expiration date. However, the cardholder may cancel the Times Square Gift Card and apply for balance redemption at any time before or after the expiration date of the Times Square Gift Card. The cardholder must visit 33 Finance's office in person, complete a Card Cancellation Form with valid identification proof and return the Times Square Gift Card. Please note that a Card Redemption Fee will be deducted from the remaining balance prior to cheque issuance. Please refer to the Times Square Gift Card Fees and Charges Table in these Terms and Conditions or published on 33 Finance's website (www.33finance.com). If the balance of the Times Square Gift Card is equal to or below the applicable redemption fee, no redemption will be processed. A cheque for the remaining balance will be sent to the cardholder within two months of the request.

Personal Data

22. The cardholders agree that 33 Finance and Times Square Limited may use their personal information in accordance with the policies as set out in 33 Finance's Privacy Policy Statement. By using the Times Square Gift Card, the cardholders acknowledge that they have read, understood and accepted the terms of the Statements as provided on websites and www.33finance.com.

Amendments

23. 33 Finance reserves the right to amend these Terms and Conditions at any time with no less than 30 days' notice on 33 Finance's website (www.33finance.com). Please refer to 33 Finance's website for the most up-to-date Terms and Conditions.

24. Retention or use of the Times Square Gift Card after such amendments become effective shall constitute the acceptance of such amendments. All matters and disputes will be subject to 33 Finance's final decision.

Law and Jurisdiction

25. These Terms and Conditions shall be governed by and construed in accordance with the laws of Hong Kong Special Administrative Region ("Hong Kong") and the parties agree to submit to the exclusive jurisdiction of the courts of Hong Kong.

26. No person other than the cardholder, 33 Finance and Times Square Limited (which includes its successors and assigns) will have any right under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefit of any of the provision of these Terms and Conditions.

General

27. If any of these Terms and Conditions is or becomes illegal, invalid, or unenforceable in any respect, the remaining Terms and Conditions shall not be affected thereby.

28. These Terms and Conditions are written in both English and Chinese. If there is any inconsistency or conflict between the English and Chinese versions of these Terms and Conditions, the English version shall prevail.

Contact 33 Finance:

Website

<https://www.33finance.com/>

Office Address

Suite 710, 7th Floor, Ocean Centre, 5 Canton Road,
Tsim Sha Tsui, Kowloon, Hong Kong

Customer Service Hotline

3900 9833 / 3900 9888

Office Hours

Monday to Friday 9:00am to 6:00pm
(except public holidays)

33 Finance Prepaid Card (Times Square Gift Card) Fees and Charges Table

New Card Fee (per card)	Waived
Card Replacement Fee (per card)	HK\$80
Card Redemption Fee (per card)	10% of the card face value or HK\$200 minimum (WHICHEVER IS THE HIGHER)
Detailed Transaction Record Fee (per month's transaction record)	HK\$50
Transaction Verification and Transaction Proof Retrieval Fee (per transaction)	HK\$120
Balance Enquiry – IVRS, Website, Mobile App	Free
Expired Card Management Monthly Fee (deducts from the remaining balance of the expired card monthly)	10% of the remaining balance or HK\$200 minimum (WHICHEVER IS THE HIGHER)

Date: [March 2026]